Site # _____

Getting Data From Your Practice Management System

Step 1: Initial Setup - 3 Month Report

This one-time-only setup helps ensure that the PhoneTree software has all the information needed to incorporate data from your appointment schedules into automated messages. Because not every appointment type or provider might be represented on your daily appointment report (for example, a certain provider may be on vacation at the time of report creation, therefore showing no appointments), you will initially set up PhoneTree to read from an appointment report showing three months of appointment information. This guide will show you how to create this report.

Step 2: Daily Operation - Daily Report

Once your PhoneTree system has seen all possible providers, appointment types, and other information for three months out, then you're ready to create your daily report, from which PhoneTree will make calls on a daily basis. This will be almost exactly like creating a three-month report, except that it will show appointments only for the upcoming day. It is from this report that PhoneTree will create messages each day. After your PhoneTree has been configured with a 3-month report, you will be able to import a daily report with the instructions provided here.

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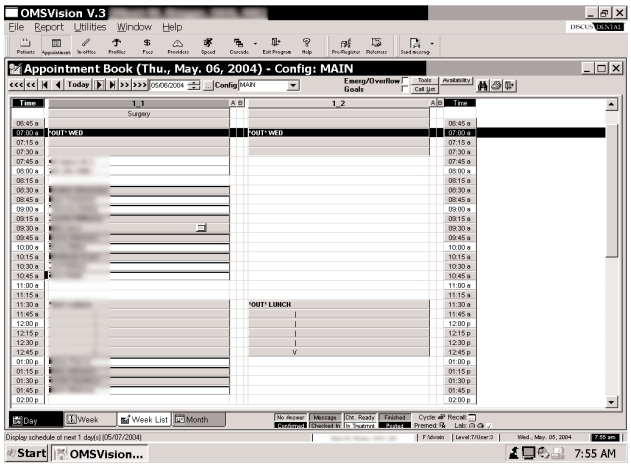
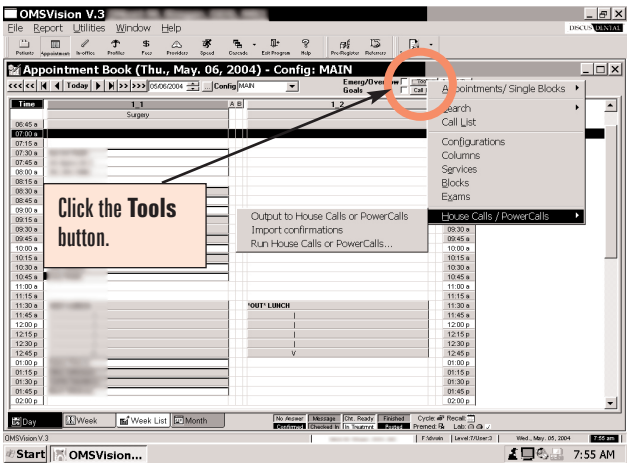
Getting Data From Your Practice Management System

Discus, OMS: Appointments - 3 Month Report

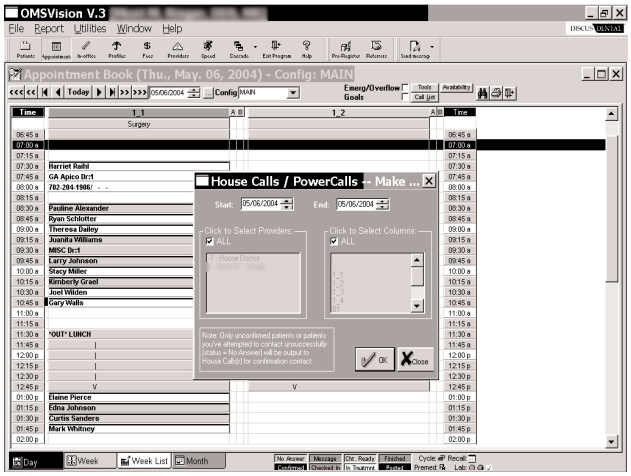
In order for your PhoneTree system to be custom-configured, it is necessary that you use your practice management system to save or export your daily appointment report. Place this file in a location where you will be able to browse to it from the PhoneTree computer. Your PCS support representative will configure PhoneTree to read from this file. This one time step is required for correct configuration. Here's how to do this using the Discus,OMS system:



1. Open Discus, OMS to the main screen. From the top toolbar, click on **Appointments**.



2. Next, beside the Emerg/Overflow check box, click on **Tools**, then **House Calls/PowerCalls**, then **Output to House Calls or PowerCalls**.



3. A new window will appear. Enter a 3 month date range in the **Start** and **End** boxes. For instance, if today was 4/19/06, then enter 4/19/06 in the **Start** box and 7/19/06 in the **End** box. Under **Click to Select Providers**, choose which providers you wish to confirm for, or check **ALL** to select all the providers. Make sure **ALL** is checked for **Click to Select Columns**. Then click **OK**. The window will disappear and your file will be completed. That's it, you're done!

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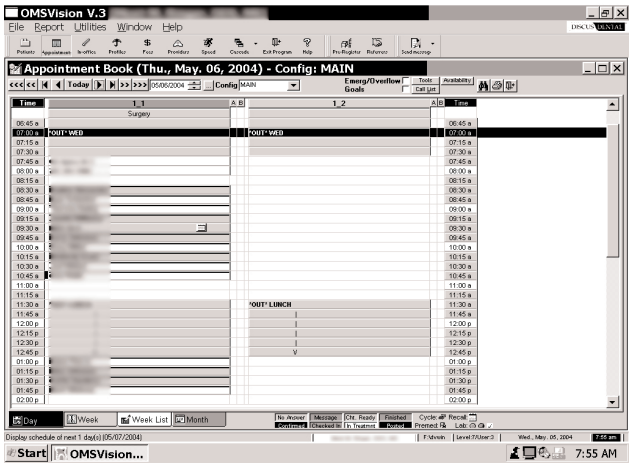
Getting Data From Your Practice Management System

Discus, OMS: Appointments - Daily Report

In order for your PhoneTree system to be custom-configured, it is necessary that you use your practice management system to save or export your daily appointment report. Place this file in a location where you will be able to browse to it from the PhoneTree computer. Your PCS support representative will configure PhoneTree to read from this file. Once configured, each day PhoneTree will read this file and use it to make calls. Here's how to do this using the Discus,OMS system:



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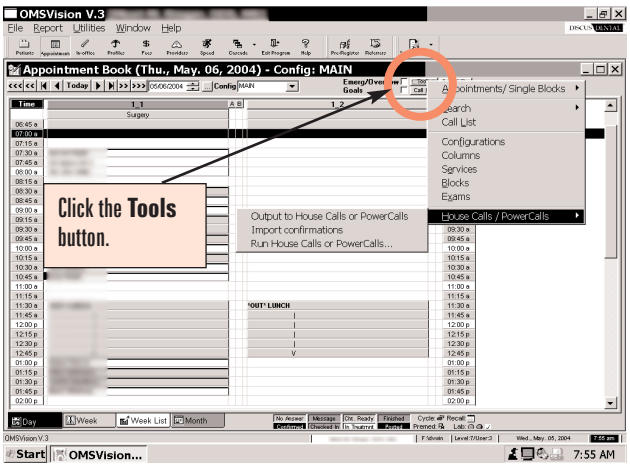

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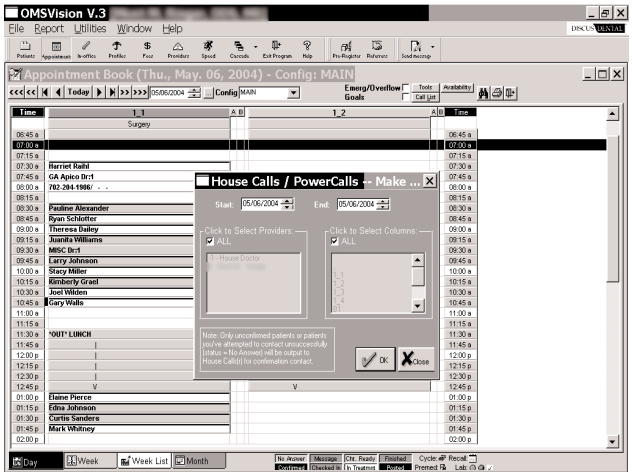

3. A new window will appear. Enter a date range that reflects the date for which you wish to confirm appointments in the **Start** and **End** boxes. For instance, if want to confirm tomorrow's appointments, then enter tomorrow's date in both the **Start** and **End** boxes. Under **Click to Select Providers**, choose which providers you wish to confirm for, or check **ALL** to select all the providers. Make sure **ALL** is checked for **Click to Select Columns**. Then click **OK**. The window will disappear and your file will be completed. That's it, you're done!

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